Judicial Commission for GDS employees

4618. SHRI SYED AZEEZ PASHA: Wilt the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government are considering a proposal to set up a Judicial Commission for GDS employees of Department of Posts for granting status and pension; and

. (b) if so, the details thereof and by when it is expected to be set up?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) No, Sir.

(b) Does not arise in view of (a) above.

Complaints relating to Speed Post

†4619. SHRIMATI SUSHMA SWARAJ: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

whether it is a fact that the Department of Posts have received complaints regarding Speed Post;

if so, the details of the complaints received during the last two years, State-wise; and

the efforts which are being made by the Department of Posts for resolving the complaints related to Speed Post, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) Yes, Sir.

(b) Complaints received in the last two years are given State-wise in the Statement (See below).

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†Original notice of the question was received in Hindi.

(c) Department of Posts has set up Customer Care Centres for resolving Speed Post Complaints and Track and Trace system to help the customer to track his consignment/article.

Statement

Details of Speed Post complaints received for the last two years

Name of the Postal Circle	Number of Complaints in 2005	Numbenof Complaints in 2006
Andhra Pradesh	15604	14222
Assam	2861	3666
Army Postal Service	113	142
Bihar	1154	1129
Chhattisgarh	1264	986
Delhi	12630	10127
Gujarat	6442	7353
Haryana	3180	3625
Himachal Pradesh	831	642
Jammu & Kashmir	499	537
Jharkhand	374	484
Karnataka	21998	22714
Kerala	3458	3028
Madhya Pradesh	10855	8273
Maharashtra	15804	14610
North East	1213	915
Orissa	1563	1518
Punjab	8332	10669
Rajasthan	2257	2814
Tamil Nadu	16653	16938
Uttar Pradesh	8673	10284
Uttaranchal	446	862
West Bengal	3878	3716
Total:	140082	139254